



# COMMUNICATIONS AUTHORITY OF KENYA

## TENDER NOTICE

The Communication Authority of Kenya (CA) is the regulatory authority for the ICT industry in Kenya with responsibilities in telecommunications, e-commerce, cyber security, broadcasting and postal/courier services. CA is also responsible for managing the country's numbering and frequency spectrum resources as well protecting and safeguarding the interests of consumers of ICT services.

The Authority invites bids from interested and competent firms to tender for the following:

No	Tender Reference	Description of Tender	Closing dates and time	Eligible Category
1.	CA/PROC/RFP/03/2019-2020	Tender for provision of Baseline Survey for Postal and Courier Services in Kenya	23rd October 2019 at 10. 30 a. m	Kenyan owned firms
2.	CA/PROC/RFP/04/2019-2020	Request for Proposals to undertake Baseline Survey in Broadcasting Services	23rd October 2019 at 10. 30 a. m	Kenyan owned firms
3.	CA/PROC/RFP/05/2019-2020	Consultancy Services to undertake Customer Satisfaction Survey and Survey on Access to Efficient and Quality Public Service	23rd October 2019 at 10. 30 a. m	Kenyan owned firms

Eligible bidders may obtain detailed tender documents from the Procurement Division 3<sup>rd</sup> Floor Wing A, at CA Centre along Waiyaki Way, Nairobi, on weekdays during the normal working hours at a fee of **KShs 1,000.00**

The tender documents can also be accessed and downloaded from the Public Procurement Information Portal <http://www.tenders.go.ke> and the Authority's website: <http://ca.go.ke/about-us/do-business-with-s/open-tenders/> free of charge. Further, firms which download the tender documents must arrange to forward their particulars/ contacts to the Head of Procurement, Communications Authority of Kenya, through the email address [tenders@ca.go.ke](mailto:tenders@ca.go.ke) before the closing date for records and for purposes of receiving clarifications and or addendums, if any. Any addendum, which will be issued, will be uploaded in the CA Website.

Duly completed tender documents should be enclosed in a plain, sealed envelope clearly marked with the tender name and reference number should be deposited in the tender box on the ground floor of the CA Centre or sent to the address given below, so as to reach on or before the closing date and time indicated above.

**The Head of Procurement**  
**Communications Authority of Kenya (CA)**  
P.O. Box 14448, Nairobi 00800  
Tel: +254 (020) 4242000/  
Mobile: +254 703-042000+254 736 121515/121414  
Website: [www.ca.go.ke](http://www.ca.go.ke)  
Email: [tenders@ca.go.ke](mailto:tenders@ca.go.ke)

Bids shall be opened immediately thereafter at the Authority's Ground Floor, Meeting Room 2 in the presence of the bidders representative(s) who choose to attend.

### Head Office

CA Centre  
P.O.Box 14448  
Mobile: 0703042000  
Email: [info@ca.go.ke](mailto:info@ca.go.ke)

### CA Western

Regional Office  
1st Floor KVDA Plaza  
P.O.Box 2346  
Mobile: 0703042105  
Email: [wro@ca.go.ke](mailto:wro@ca.go.ke)

### CA Coast Regional Office

3<sup>rd</sup> Floor, NSSF Building  
P.O.Box 8041  
Mobile: 0703042152  
Email: [cro@ca.go.ke](mailto:cro@ca.go.ke)

### Central Regional Office

Ground Floor, Advocates Plaza  
P.O Box 134 Nyeri 10100  
Mobile : 0703042181  
Email : [cero@ca.go.ke](mailto:cero@ca.go.ke)

### Nyanza Regional Office

2<sup>nd</sup> Floor Lake Basin Mall,  
P.O Box 2016  
Mobile: 0703042130  
Email: [nro@ca.go.ke](mailto:nro@ca.go.ke)