

RE-TENDER FOR REQUEST FOR PROPOSAL (RFP) CONSULTANCY SERVICES TO DEVELOP CA 4TH STRATEGIC PLAN FOR THE PERIOD 2018-2023

TENDER NO: CA/PROC/RFP/04/2017-2018

SECTION A: - REQUEST FOR PROPOSAL FOR CONSULTANCY SERVICES TO UNDERTAKE DEVELOPMENT OF CA 4TH STRATEGIC PLAN FOR THE PERIOD 2018-2023-CA/PROC/RFP/04/2017-2018.

INVITATION TO TENDER

The Communications Authority of Kenya invites sealed proposals to carry out the above consultancy services as detailed in the tender documents.

You are invited to collect the tender documents from the Procurement Division, Communications Authority of Kenya – CA Centre 3rd floor Wing A, along Waiyaki Way, Nairobi, during normal working hours.

The tender document can also be accessed and downloaded from the IFMIS Supplier Portal: http://supplier.treasury.go.ke and the Authority's website: www.ca.go.ke. The firms that download the document must arrange to forward their particulars/contacts to the Head of Procurement, Communications Authority of Kenya, through email address tenders@ca.go.ke before the closing date for records and for the purposes of receiving clarifications and/or addendums, if any. The RFP tender document will be issued free of charge.

Duly completed request for proposals documents, in a plain sealed envelope marked: REQUEST FOR PROPOSAL FOR CONSULTANCY SERVICES TO UNDERTAKE THE DEVELOPMENT OF CA 4TH STRATEGIC PLAN FOR THE PERIOD 2018-2023-CA/PROC/RFP/04/2017-2018 Should be mailed to the address below or deposited in our tender box on the ground floor within our headquarter building, along Waiyaki Way on or before 6th December, 2017 at 2.30 p.m..

The Head of Procurement Communications Authority of Kenya (CA) P.O. Box 14448, Nairobi 00800

Tel: +254 (020) 4242000 Mobile: +254 703-042000

Website: www.ca.go.ke

Tenders should be submitted in two separate envelopes with completed technical and financial proposals clearly marked:

- (i) Technical proposal for Consultancy services to undertake the development of CA 4th Strategic plan
- (ii) Financial proposal for Consultancy to undertake the development of CA 4th Strategic plan

Tenders will be opened immediately thereafter in the presence of bidders or bidders' representatives who choose to attend at CA Centre, Ground Floor meeting room 2.

SECTION B: - INFORMATION TO CONSULTANTS

1. Introduction

- 1.1 The Client named in Appendix "A" will select a firm among those invited to submit a proposal, in accordance with the method of selection detailed under this section.
- 1.2 The consultants are invited to submit a **Technical Proposal and a Financial Proposal**, as specified in Appendix "A" for consulting services required for the assignment named in the said Appendix.
- 1.3 The Client will provide the inputs specified in Appendix "A", assist the firm in obtaining licenses and permits needed to carry out the services and make available relevant project data and reports.
- 1.4 Please note that (i) the costs of preparing the proposal and of negotiating the Contract, including any visit to the Client are not reimbursable as a direct cost of the assignment; and (ii) the Client is not bound to accept any of the proposals submitted.

2. Clarification and

2.1 Consultants may request a clarification of any of the documents only up to seven [7] days before the

Amendment of RFP Documents

proposal submission date. Any request for clarification must be sent in writing by paper mail, cable or electronic mail to the Client's address indicated in Appendix "A". The Client will respond by cable or electronic mail to such requests and will send written copies of the response (including an explanation of the query but without identifying the source of inquiry) to all invited consultants who intend to submit proposals.

- At any time before the submission of proposals, the Client may for any reason, whether at his own initiative or in response to a clarification requested by an invited firm, amend the RFP. Any amendment shall be issued in writing through addendum. Addendum shall be sent by mail or cable to all invited consultants and will be binding on them. The Client may at his discretion extend the deadline for the submission of proposals.
- 3. Preparation of Proposal
- 3.1 The Consultant's proposal shall be written in English language.

Technical Proposal

- 3.2 In preparing the Technical Proposal, a Consultant is expected to examine the documents constituting this RFP in detail.

 Material deficiencies in providing the information requested may result in rejection of a proposal.
- 3.3 While preparing the Technical Proposal, Consultants must give particular attention to the following:
 - (i) If a firm considers that it does not have all the expertise for the assignment, it may obtain a full range of expertise by associating with individual consultant(s) and/or other firms or entities in a joint venture or sub consultancy as appropriate. Consultants shall not associate with the other consultants invited for this assignment. Any firms associating in contravention of this requirement shall automatically be disqualified.
 - (ii) For assignments on a staff-time basis, the estimated number of professional staff-months is given in Appendix "A".
 The proposal shall however be based on the number of professional staff- months estimated by the firm.
 - (iii) It is desirable that the majority of the key professional staff proposed be permanent employees of the firm or has an extended and stable working relationship with it.
 - (iv) Proposed professional staff must as a minimum, have the experience indicated in Appendix "A", preferably working under conditions similar to those prevailing in Kenya.
 - (v) Alternative professional staff shall not be proposed and only one Curriculum Vitae (CV) may be submitted for each position.
- 3.4 The Technical Proposal shall provide the following information using the attached Standard Forms;
 - (i) A brief description of the firm's organization and an outline of recent experience on assignments of a similar nature. For each assignment the outline should indicate *inter alia*, the profiles of the staff proposed, duration of the assignment, contract amount and firm's involvement.
 - (ii) Any comments or suggestions on the Terms of Reference, a list of services and facilities to be provided by the Client.

- (iii) A description of the methodology and work plan for performing the assignment.
- (iv) The list of the proposed staff team by specialty, the tasks that would be assigned to each staff team member and their timing.
- (v) CVs recently signed by the proposed professional staff and the authorized representative submitting the proposal. Key information should include number of years working for the firm/entity and degree of responsibility held in various assignments.
- (vi) Estimates of the total staff input (professional and support staff-time) needed to carry out the assignment supported by bar chart diagrams showing the time proposed for each professional staff team member.
- (vii) A detailed description of the proposed methodology, staffing and monitoring of training, if Appendix "A" specifies training as a major component of the assignment.
- (viii) Any additional information requested in Appendix "A".
- 3.5 The Technical Proposal shall not include any financial information.

Financial Proposal

- 3.6 In preparing the Financial Proposal, a Consultant is expected to take into account the requirements and conditions outlined in the RPF documents. The Financial Proposal should follow Standard Forms (Section D). It lists all costs associated with the assignment including; (a) remuneration for staff (in the field and at headquarters), and; (b) reimbursable expenses such as subsistence (per diem, housing), transportation (international and local, for mobilization and demobilization), services and equipment (vehicles, office equipment, furniture, and supplies), office rent, insurance, printing of documents, surveys, and training, if it is a major component of the assignment. If appropriate these costs should be broken down by activity.
- 3.7 The Financial Proposal should clearly identify as a separate amount, the local taxes, duties, fees, levies and other charges imposed under the law on the consultants, the sub consultants and their personnel.

- 3.8 A Consultant shall express the price of their services in Kenya Shillings.
- 3.9 Authorities and gratuities, if any, paid or to be paid by consultants and related to the assignment will be listed in the Financial Proposal submission Form.
- 3.10 The Proposal must remain valid for 120 days after the submission date. During this period, the consultant is expected to keep available, at his own cost, the professional staff proposed for the assignment. The Client will make his best effort to complete negotiations within this period. If the Client wishes to extend the validity period of the proposals, the consultants who do not agree have the right not to extend the validity of their proposal.
- 4 Submission, 4.1
 Receipt, and
 Opening of
 Opening of Proposals
 itself.

The original proposal (Technical Proposal and,
Financial Proposal) shall be prepared in indelible ink
It shall contain no interlineations or
overwriting except as necessary to correct errors made by the firm

Any such corrections must be initialed by the persons or person authorized to sign the proposals.

- 4.2 For each proposal, the consultants shall prepare the number of copies indicated in Appendix "A". Each Technical Proposal and Financial Proposal shall be marked "ORIGINAL" or "COPY" as appropriate. If there are any discrepancies between the original and the copies of the proposal, the original shall govern.
- The original and all copies of the Technical Proposal shall be placed in a sealed envelope clearly marked "TECHNICAL PROPOSAL," and the original and all copies of the Financial Proposal in a sealed envelope clearly marked "FINANCIAL PROPOSAL" and warning: "DO NOT OPEN WITH THE TECHNICAL PROPOSAL". Both envelopes shall be placed into an outer envelope and sealed. This outer envelope shall bear the submission address and other information indicated in Appendix "A" and be clearly marked, "DO NOT OPEN, EXCEPT IN PRESENCE OF THE EVALUATION COMMITTEE."
- 4.4 The completed Technical and Financial Proposals must be delivered at the submission address on or before the time and date stated in Appendix "A". Any proposal received after the closing

time for submission of proposals shall be returned to the respective consultant unopened.

4.5 After the deadline for submission of proposals, the Technical Proposal shall be opened immediately by the evaluation committee. The Financial Proposal shall remain sealed and deposited with a responsible officer of the client department until all submitted proposals are opened publicly.

5 Proposal Evaluation General

- 5.1 From the time the bids are opened to the time the contract is awarded, if any consultant wishes to contact the Client on any matter related to his proposal, he should do so in writing at the address indicated in Appendix "A". Any effort by the firm to influence the Client in the proposal evaluation, proposal comparison or Contract award decisions may result in the rejection of the consultant's proposal.
- 5.2 Evaluators of Technical Proposals shall have no access to the Financial Proposals until the technical evaluation is concluded.

Evaluation

5.3 The evaluation committee appointed by the Client shall evaluate the proposals on the basis of their responsiveness to the Terms of Reference, applying the evaluation criteria as follows

EVALUATION CRITERIA

The tenders submitted will be evaluated in three (3) stages; Mandatory Technical and Financial. The evaluation criteria will be based on the following weights: -

- a. Mandatory Pass/Fail
- b. Technical Out of 80% with a pass mark of 60%
- c. Financial 20%

(a) Mandatory Evaluation

The tender shall undergo a general pre-qualification process in order to determine the compliance of a bid with the following mandatory requirements. Tenderers are required to comply with the following requirements, failure to which the firm shall not proceed to the next stage of evaluation:

No	Requirements	Pass	Fail
1.	Company profile (Company history, contacts and services)		
2.	Certificate of business incorporation/registration of the firm in		
	the domicile country.		
3.	Provide a list of shareholders/partners and the Directors with		
	their contact details		
4.	Valid and current Tax Compliance Certificate from domicile		
	country.		
5.	Two copies of the Request for Proposal (RFP) documents		
	(Original and a copy)		
6.	Audited Accounts for the last 3 years (2014,2015 and 2016)		
7.	All printed pages of the tender document must be numbered		
	and serialized by the tenderer to follow the format 0001 to		
	the last page of the document.		

The tenderers who do not satisfy any of the above requirements shall be considered non – responsive and will not be evaluated further.

(b) Technical Evaluation

The technical evaluation is as appended in the table below:-

	CRITERIA – Technical evaluation	WEIGHT
1	Relevant Experience for the Assignment (Corporate)	15
a	Number of Strategic Plans developed in ICT related organizations. List assignments carried out in the last five years; provide dates and contact persons, name of the organization/company and resource personnel used for each (Score of 2 each per relevant assignment upto a maximum of five assignments.)	10
b	Years of experience of the firm: Minimum of ten years (Score of 0.5 per year)	5
2	Methodology and Approach	48
a	Demonstrate an understanding of the role of ICT sector as an enabler of economic development	5
b	Demonstrate an understanding of the linkage between SDGs and regulation of ICT sector	5
С	Understanding the ToRs Consultant's initiatives and comments on the TORs	5
d	Appropriateness/ Completeness of description of Methodology with reference but not limited to: • Next frontier in ICTs and Big data- [Score of 4] • Facilitation of infrastructure and service roll-out- [Score of 4] • Market intelligence and development- [Score of 4] • Protection of Public interest goals - [Score of 4] • Communications network safety and development- [Score of 4] • Promotion of Operational excellence - [Score of 3] • Effectiveness of the information/data collection - [Score of 3]	30

	Individual performance monitoring and evaluation - [Score of 4]	
e	Project schedule/work plan, allocation of proposed staff and final report outline	3
3	Human Resource Capacity	12
a	Team leader: General education background and professional qualifications, length of experience, positions held, duration with the firm and experience in the ICT sector in the country/region, Strategic Planning process and Public sector performance management systems (public sector service delivery). The minimum qualifications is Masters Degree the relevant fields. Attach detailed CVs as per the prescribed format and academic certificates	5
b	Other key staff: Education background, qualifications and experience, positions held and duration with the firm. Evidence of adequacy and capability of carrying out the assignment: experience in the ICT sector, development of Strategic Plans for Public Sector agencies, and performance management systems. Attach detailed CVs as per the prescribed format and academic certificates	5
c	Proof of availability of the whole team throughout the duration of assignment	2
4	Financial Capability	5
	Prove of adequate financial resources to undertake the exercises with average annual turnover of Kshs 20 million for 3 years as per audited accounts for 2014, 2015, and 2016	5
Sub-	- Total	80

To be eligible for the Financial Evaluation, tenderers must score at least sixty (60) out of eighty (80) at the Technical Evaluation stage.

(c) Financial Evaluation

The financial evaluation will consist of a maximum of 20 points and these will be allocated using the following formulae: -

Financial Score = 20 X Pm/P;

where:-

Pm: Lowest priced financial proposal

P: Total bid price of the bid under consideration.

Both technical and financial scores will be combined and the firm achieving the highest combined technical and financial score will be considered for award of the tender.

Note: Tenderers will be expected to quote in KES. Inclusive of all taxes in the following format:-

Work Description	Amount (Kshs)
Consultancy Fees for developing the Strategic plan 2018-2023	
Disbursements (if any)	
Total	

Tenderers are also expected to indicate their proposed payment schedule in the following format. The payment schedule will form part of the contract for the winning tenderer.

PROPOSED PAYMENT SCHEDULE.

Work Description	Percentage (%)	Amount (Kshs)
Presentation of Inception for approval		
2. Presentation of Draft Final Strategic plan 2018-2023 to Management		
Committee. Payment upon acceptance of the Draft Final Strategic		
plan 2018-2023.		
3. Submission, approval and acceptance of the comprehensive Final		
Strategic plan 2018-2023		
4. Facilitation of four (4) Annual Management Conferences between		
2019 and 2023		
5. Facilitation of Mid-term review of the implementation of the		
Strategic Plan		
Total	100%	

Public Opening and Evaluation of Financial Proposals

- 5.4 After Technical Proposal evaluation, the Client shall notify those consultants whose proposals did not meet the minimum qualifying mark or were considered non-responsive to the RFP and Terms of Reference, indicating that their Financial Proposals will be returned after completing the selection process. The Client shall simultaneously notify the consultants who have secured the minimum qualifying mark, indicating the date and time set for opening the Financial Proposals and stating that the opening ceremony is open to those consultants who choose to attend. The opening date shall not be sooner than seven (7) days after the notification date. The notification may be sent by registered letter or electronic mail.
 - 5.5 The Financial Proposals shall be opened publicly in the presence of the consultants' representatives who choose to attend. The name of the consultant, the technical scores and the proposed prices shall be read aloud and recorded when the Financial Proposals are opened. The Client shall prepare minutes of the public opening.
 - 5.6 The evaluation committee will determine whether the financial proposals are complete (i.e. whether the consultant has costed all the items of the corresponding Technical Proposal and correct any computational errors. The cost of any unpriced items shall be

assumed to be included in other costs in the proposal. In all cases, the total price of the Financial Proposal as submitted shall prevail

6. Negotiations

- 6.1 Negotiations will be held at the same address as "address to send information to the Client" indicated in Appendix "A". The aim is to reach agreement on all points and sign a contract.
- 6.2 Negotiations will include a discussion of the Technical Proposal, the proposed methodology (work plan), staffing and any suggestions made by the firm to improve the Terms of Reference. The Client and firm will then work out final Terms of Reference, staffing and bar charts indicating activities, staff periods in the field and in the head office, staff-months, logistics and reporting. The agreed work plan and final Terms of Reference will then be incorporated in the "Description of Services" and form part of the Contract. Special attention will be paid to getting the most the firm can offer within the available budget and to clearly defining the inputs required from the Client to ensure satisfactory implementation of the assignment.
- 6.3 Unless there are exceptional reasons, the financial negotiations will not involve the remuneration rates for staff (no breakdown of fees)
- 6.4 Having selected the firm based on, among other things, an evaluation of proposed key professional staff, the Client expects to negotiate a contract based on the experts named in the proposal. Before contract negotiations, the Client will require assurances that the experts will be actually available. The Client will not consider substitutions during contract negotiations unless both parties agree that undue delay in the selection process makes such substitution unavoidable or that such changes are critical to meet the objectives of the assignment. If this is not the case and if it is established that key staff were offered in the proposal without confirming their availability, the firm may be disqualified.
- 6.5 The negotiations will conclude with a review of the draft form of the Contract. To complete negotiations the Client and the selected firm will initial the agreed Contract. If negotiations fail, the Client will invite the firm whose proposal received the second highest score to negotiate a contract.

7. Award of

7.1 The Contract will be awarded following negotiations.

Contract

After negotiations are completed, the Client will promptly notify other consultants on the shortlist that they were unsuccessful and return the Financial Proposals of those consultants who did not pass the technical evaluation.

7.2 The selected firm is expected to commence the assignment on the date and at the location specified in Appendix "A".

8. Performance Bond

The selected firm shall prior to execution of the Contract Agreement furnish Communications Authority of Kenya with a Performance Bond in form of bank guarantee that will remain valid for Thirty (30) days beyond the duration of this Agreement or any termination thereof and whose value shall be equivalent to 5% of the Contract Value.

The proceeds of the performance Bond shall be payable to Communications Authority of Kenya as compensation for any loss or damage resulting from failure by the firm to fulfill its obligations hereunder.

The Performance Bond shall be in the form of an On-Demand-Bank-Guarantee issued by a reputable Bank carrying on business within Kenya and acceptable to the Authority.

The Performance Bond will be discharged by Communications Authority of Kenya and returned to the firm not later than Ninety (90) days following the expiry of this Agreement or earlier termination.

9. Confidentiality

9.1 Information relating to evaluation of proposals and recommendations concerning awards shall not be disclosed to the consultants which submitted the proposals or to other persons not officially concerned with the process, until the winning firm has been notified that it has been awarded the Contract.

APPENDIX "A"

Clause Reference

1.1	The n	ame of the Client is: COMMUNICATIONS AUTHORITY OF KENYA
	(i) The m	ethod of selection is: Cost Quality Based Selection (CQBS)
1.2		Technical and Financial Proposals are requested: Yes A Technical Proposal only is requested: No
		The name, objectives, and description of the assignment are: AS PER THE TERMS OF REFERENCE.
1.3		Pre-proposal conference will be held: Yes No
		The address(es) and telephone numbers of the Client is:- P.O BOX 14448-00800 NAIROBI,TEL.4242000
1.4		Client will provide the following inputs: ANY INFORMATION UIRED
3.3	(i) The mevaluation cri	ninimum required experience of proposed professional staff is: As per the teria
		•
3.4		(ii) Training is a specific component of this assignment: N/A
		(viii) Additional information in the Technical Proposal includes: N/A
3.7		Taxes: All taxes to be included in the financial proposal.
		Consultants must submit an original and one additional copy of each proposal
4.2		The proposal submission address is as shown below. Information on the outer envelope should also include: Tender number and consultancy name

	The Head of Procurement – Communications Authority of Kenya P.O Box 14448 Nairobi 00800
4.3	Proposals must be submitted no later than 6 th December 2017, at 2.30 p.m.
4.4	The address to send information to the Client is: P.O BOX 14448-00800, NAIROBI
4.5	The minimum technical score required to pass is 60/80
	The assignment is expected to commence after signing the contract

SECTION C: - TECHNICAL PROPOSAL - STANDARD FORMS

These forms shall include;

- i) Technical Proposal submission form.
- ii) Firm's references.
- iii) Comments and suggestions of consultants on the Terms of Reference and on data, services and facilities to be provided by the Client.
- iv) Description of the methodology and work plan for performing the assignment.
- v) Team composition and task assignments.
- vi) Format of curriculum vitae (CV) for proposed professional staff.
- vii) Time schedule for professional personnel.
- viii) Activity (work) schedule.

(i). TECHNICAL PROPOSAL SUBMISSION FORM

[<i>Date</i>]
To:[Name and address of Client)
Ladies/Gentlemen:
We, the undersigned, offer to provide the consulting services for culture change in accordance with your Request for Proposal dated[Date] and our Proposal. We are hereby submitting our Proposal, which includes this Technical Proposal, [and a Financial Proposal sealed under a separate envelope-where applicable].
We understand you are not bound to accept any Proposal you receive.
We remain,
Yours sincerely,
[Authorized Signature]:
[Name and Title of Signatory]
:[Name of Firm]
:[Address:]

(ii). FIRM'S REFERENCES

Relevant and successfully completed Services That Best Illustrate Qualifications

Using the format below, provide information on each assignment for which your firm either individually as a corporate entity or in association was legally contracted.

Assignment Name:	Country	
Location within Country:	Professional Staff provided by your	
	Firm/Entity (profiles):	
Name of Client:	No. of Staff:	
Address:	No. of Staff- Days/Months (Duration of	
	Assignment):	
Start Date (Month/Year):	Approx. Value of Services (Kshs):	
Completion Date (Month/Year):		
Name of Associated Consultants (If any):	No. of days/ months of Professional Staff	
	Provided by Associated Consultants:	
	dinator, Team Leader) Involved and Functions	
Performed:		
Narrative Description of project:		
Description of Actual Services Provided by Your Staff:		
T		
Firm's Name:		
NT 1001 C		
Name and title of signatory;		

On the Te	erms of Reference:	
1.		
2.		
3.		
4.		
5.		
On the da	ata, services and facilities to be provided by the Client:	
1.		
2.		
3.		
4.		
5.		
(IV)	DESCRIPTION OF THE METHODOLOGY AND WORK PLAN FOR PERFORMING THE ASSIGNMENT	R
		_

COMMENTS AND SUGGESTIONS OF CONSULTANTS ON THE TERMS OF

REFERENCE AND ON DATA, SERVICES AND FACILITIES TO BE

(iii)

PROVIDED BY THE CLIENT.

(v). TEAM COMPOSITION AND TASK ASSIGNMENTS

1. Technical/Managerial Staff

Name	Position	Task

2. Support Staff (if any)

Name	Position	Task

(Vi). FORMAT OF CURRICULUM VITAE (CV) FOR PROPOSED PROFESSIONAL STAFF $\,$

Proposed			
Position: _			
Name of			
Firm:			
Name of			
Staff:			
Profession:			
_			

Date of

Birth:
Years with Firm: Nationality:
Membership in Professional Societies (if any):
Detailed Tasks Assigned:
Key Qualifications:
[Give an outline of staff member's experience and training most pertinent to tasks on assignment. Describe degree of responsibility held by staff member on relevant previous assignments and give dates and locations].
Education:
[Summarize college/university and other specialized education of staff member, giving names of schools, dates attended and degree[s] obtained.]
Employment Record:
[Starting with present position, list in reverse order every employment held. List all positions held by staff member since graduation, giving dates, names of employing organizations, titles of positions held, and locations of assignments.]
Certification:
I, the undersigned, certify that these data correctly describe me, my qualifications, and my experience.
Date:
[Signature of staff member]
Date; [Signature of authorized representative of the firm]

Full nam	ne of staff n	nember:												
Full nam	e of author	ized represent	tative:											
(vii). TI	ME SCHE	DULE FOR	PROF	ES	SION						rm of	a Ba	r Cha	rt)
Name	Position	Reports Due/ Activities	1	2	3	4		6	7		10	11	12	Number of weeks
Reports Activitie	Due: s Duration:													
			Si (A	gna Auth	ture:_ orized	rep	rese	entat	tive))				
			Fu	all N	Name:_									
			Ti	itle:										

Address:_____

(viii). ACTIVITY (WORK) SCHEDULE

(a). Field Investigation and Study Items

[1st, 2nd, etc, are weeks from the start of assignment)

	1 st	2 nd	3 rd	4 th	5 th	6 th	7 th	8 th	9 th	10 th	11^{th}	12 th	
Activity (Work)													

(b). Completion and Submission of Reports

Reports	Date
Inception Report Interim report comprising of a Draft Final Strategic plan 2018-2023	
3. Workshop/stakeholder s status reports	
4. Final Report comprising of: A Strategic plan 2018-2023; 5-year action implementation matrix; and automated M&E framework	

SECTION D: - FINANCIAL PROPOSAL - STANDARD FORMS

These forms shall include:-

- i) Financial Proposal submission form.
- ii) Summary of costs.
- iii) Breakdown of price per activity.
- iv) Breakdown of remuneration per activity.
- v) Reimbursable per activity.
- vi) Miscellaneous expenses.

(i). FINANCIAL PROPOSAL SUBMISSION FORM

Total Amount of Financial Proposal

				[Date]			
To:							
[Nan	ne and addres	s of Client]					
Ladies/Gentlemen:							
We, the undersigne with your Request attached Fine (for Proposal ancial	dated (Proposal	-		and our	e in accorda Proposal. sum) [Amount	Our of
, ,			Daoa o a a 1				
We understand you	are not bound	to accept an	y Proposai yo	ou receive.			
We remain, Yours sincerely,		[Authorize	ed Signature]				
:	[Name	and Title of	Signatory]:				
	[Na	me of Firm]					
	[Addi	ress]					
(ii). SUMMARY O	F COSTS						
Costs		Cur	rency(ies)	Amount(s)			
Subtotal							
Taxes							

iii). BREAKDOWN OF PRICE PER ACTIVITY

Activity NO.:	Description:
Price Component	Amount(s)
Remuneration	
Reimbursable	
Miscellaneous Expenses	
Subtotal	

(iv). BREAKDOWN OF REMUNERATION PER ACTIVITY

Activity No				Nar	ne:			
Names	Position	Input(Staff day days or hours as appropriate.)	ys/months,	Rate	Remunera	tion	Amou	nt
Regular staff (i) (ii) Consultants								
Grand Total								

(v). REIMBURSABLE PER ACTIVITY

Activity No: Name:

No.	Description	Unit	Quantity	Unit Price	Total Amount
1.	Air travel	Trip			
2	Road travel	Kms			
3.	Rail travel(if applicable)	Kms			
4.	Subsistence Allowance	Night			
	Grand Total				

(Vi). MISCELLANEOUS EXPENSES (where applicable)

Activity No Activity Name:	Activity No	Activity Name:
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No.	Description	Unit	Quantity	Unit Price	Total Amount
1.	Communication costs				
	(telephone, telegram, telex)				
2.	Drafting, reproduction of reports				
3.	Equipment: computers etc.				
J.					
4.	Grand Total				

SECTION E:-TERMS OF REFERENCE FOR DEVELOPING THE AUTHORITY'S STRATEGIC PLAN FOR 2018-23

1.0 Introduction

In cognizant of the importance of strategic planning exercise, the Authority wish to re-advertise for consultancy services to facilitate development of the a 4th Strategic plan that will cover a period of five years as from 2018 to 2023.

2.0 Terms of Reference

- i. Establish the status implementation of the 3rd Strategic Plan 2013-18.
- ii. Review the current global trends on ICT development and benchmark on best practices
- iii. Undertake a situation analysis of CA operations and establish the impact towards the Authority's future activities as per its mandate.
- iv. Identify the key areas of focus during the next strategic planning period and develop strategic goals and objectives.
- v. Propose the New Strategic Vision, Mission and Key Result Areas (Pillars) based on CA Mandate.
- vi. Propose the strategies for achieving the key result areas and strategic objectives.
- vii. Facilitate the Board/Management retreat and stakeholders meeting on consultation, validation and adoption of the Draft Strategic Plan
- viii. Facilitate the development of a five year implementation matrix and resources allocation for the key developmental activities.
- ix. Facilitate the cascading of the strategic plan to all departments- develop the departmental objectives and strategies applicable to different cadres of staff.
- x. Finalize the corporate strategic plan and departmental strategies for the plan period.
- xi. Provide an automated framework for monitoring and evaluating the implementation of the Strategic Plan.
- xii. Facilitate Annual Management Conferences to review implementation status and design future annual work plans
- xiii. Facilitate Mid-term review of the implementation of the Strategic Plan

3.0 Deliverables

The consultant to be hired will be required to develop the project milestones to cover the followings:-

- i. Inception report the Consultant will submit an inception report within 2 weeks after commencement and after consultations with key stakeholders.
- ii. Draft Final Strategic plan 2018-2023 for presentation and discussion in a validation forum to brainstorm and further alignment towards the Strategic objectives of the Authority
- iii. A report on the Board/Management retreat on consultation, validation and adoption of the Draft Strategic Plan
- iv. A report on the Stakeholders consultation and validation of the Final 4th Strategic Plan
- v. A comprehensive five-year implementation matrix outlining all strategic objectives, the strategic activities, activities, timelines, responsible Departments and resource plans

- vi. Departmental objectives, strategies and annual work plans.
- vii. Automated framework for monitoring and evaluating the Implementation of the Strategic Plan.
- viii. Consolidated Final Report comprising of:
 - i) A Strategic Plan 2018-2023;
 - ii) A comprehensive 5-Year action implementation matrix;
 - iii) Departmental objectives, strategies and annual work plans
 - iv) An automated framework for performance/implementation monitoring and evaluation.
 - ix. Reports of Annual management conferences
 - x. Mid-term review of the Strategic Plan

4.0 Time Span

This assignment will be carried out in two stages:

- i. Development of a comprehensive strategic plan within a period of not more than four (4) months from the date of signing the contract.
- ii. Facilitation of Mid-term review of the implementation of the Strategic Plan and the Annual Management Conferences to be spread throughout the plan period (2018-2023)

5.0 Institutional Arrangements

The Consultant will report to the Director/Competition, Tariffs and Market Analysis who will be responsible for provision of relevant background documents necessary for the assignment. The D/CTMA shall be responsible for the coordination of meetings and other activities under the Consultancy.

6.0 Expertise

The facilitator will be expected to have practical experience in performance management and business continuity planning, strategic planning and performance targeting, monitoring and evaluation. This is

Knowledge in recent developments (global, regional and national) in the ICT sector and familiarity with the Social Development Goals and utilization of ICT for socio-economic development will be necessary. This is open to both local and international expertise.

7.0 Proposed Evaluation criteria

The evaluation criteria will comprise of mandatory, technical and financial evaluations. All bidders will be subjected evaluation of the mandatory items in compliance with the Law. This will be a pass/fail evaluation. The bidders who pass will proceed to the technical evaluation stage that will account for 80% of the final score as shown in the table below. The bidders who attain a score of 60/80 and above will proceed to financial evaluation that will account for the remaining 20%.

II. GENERAL CONDITIONS OF CONTRACT

1. GENERAL PROVISIONS

1.1 Definitions

Unless the context otherwise requires, the following terms whenever used in this Contract shall have the following meanings:

- (a) "Applicable Law" means the laws and any other instruments having the force of law in the Republic of Kenya as they may be issued and in force from time to time;
- (b) "Contract" means the Contract signed by the Parties, to which these General Conditions of Contract (GC) are attached together with all the documents listed in Clause 1 of such signed Contract;
- (c) "Contract Price" means the price to be paid for the performance of the Services in accordance with Clause 6 here
- (d) below;
- (e) "Foreign Currency" means any currency other than the Kenya Shilling;
- (f) "GC" means these General Conditions of Contract;
- (g) "Government" means the Government of the Republic of Kenya;
- (h) "Local Currency" means the Kenya Shilling;
- (i) "Member", in case the Consultant consists of a joint venture of more than one entity, means any of these entities; "Members" means all these entities, and "Member in Charge" means the entity specified in the SC to act on their behalf in exercising all the Consultant's rights and obligations towards the Client under this Contract;
- (j) "Party" means the Client or the Consultant, as the case may be and "Parties" means both of them;

- (k) "Personnel" means persons hired by the Consultant or by any Sub consultant as employees and assigned to the performance of the Services or any part thereof;
- (l) "SC" means the Special Conditions of Contract by which the GC may be amended or supplemented;
- (m) "Services" means the work to be performed by the Consultant pursuant to this Contract, as described in Appendix A; and
- (n) "Sub consultant" means any entity to which the Consultant subcontracts any part of the Services in accordance with the provisions of Clauses 3 and 4.

1.2 Law Governing the Contract

This Contract, its meaning and interpretation and the relationship between the Parties shall be governed by the Laws of Kenya.

1.3 Language

This Contract has been executed in English language which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.

1.4 Notices

Any notice, request, or consent made pursuant to this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed or when sent by registered mail, telex, telegram or facsimile to such Party at the address specified in the SC.

1.5 Location

The Services shall be performed at such locations as are specified in Appendix A and, where the location of a particular task is not so specified, at such locations, whether in the Republic of Kenya or elsewhere, as the Client may approve.

1.6 Authorized Representatives'

Any action required or permitted to be taken and any document required or permitted to be executed under this Contract by the Client or the Consultant may be taken or executed by the officials specified in the SC.

1.7 Taxes and Duties

The Consultant, Sub-consultant [s] and their personnel shall pay such taxes, duties, fees and other impositions as may be levied under the Laws of Kenya, the amount of which is deemed to have been included in the Contract Price.

2. COMMENCEMENT, COMPLETION, MODIFICATION AND TERMINATION OF CONTRACT

2.1 Effectiveness of Contract

This Contract shall come into effect on the date the

Contract is signed by both Parties and such other later date as may

be stated in the SC.

2.2 Commencement of Services

The Consultant shall begin carrying out the Services

thirty (30) days after the date the Contract becomes effective or at

such other date as may be specified in the SC.

2.3 Expiration of Contract

Unless terminated earlier pursuant to Clause 2.6, this

Contract shall terminate at the end of such time period, after the

Effective Date, as is specified in the SC.

2.4 Modification

Modification of the terms and Conditions of this Contract, including any modification of the scope of the Services or the Contract Price, may only be made by written agreement between the Parties

2.5 Force Majeure

2.5.1 Definition

For the purposes of this Contract, "Force Majeure" means an event which is beyond the reasonable control of a Party and which makes a Party's performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.

2.5.2 No Breach of Contract

The failure of a Party to fulfill any of its obligations under

the Contract shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.

2.5.3 Extension of Time

Any period within which a Party shall, pursuant to this

Contract complete any action or task shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

2.5.4 Payments

During the period of his inability to perform the Services

as a result of an event of Force Majeure, the Consultant shall be entitled to continue to be paid under the terms of this Contract, as well as to be reimbursed for additional costs reasonably and necessarily incurred by him during such period for the purposes of

the Services and in reactivating the Service after the end of such period.

2.6 Termination

2.6.1 By the Client

The Client may terminate this Contract by not less than thirty (30) days' written notice of termination to the Consultant, to be given after the occurrence of any of the events specified in this Clause;

- (a) If the Consultant does not remedy a failure in the performance of his obligations under the Contract within thirty (30) days after being notified or within any further period as the Client may have subsequently approved in writing;
- (b) If the Consultant becomes insolvent or bankrupt;
- (c) If, as a result of Force Majeure, the Consultant is unable to perform a material portion of the Services for a period of not less than sixty (60) days; or
- (d) If the Consultant, in the judgment of the Client, has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

For the purpose of this clause;

"Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the selection process or in Contract execution

"fraudulent practice" means a misrepresentation of facts in order to influence a selection process or the execution of Contract to the detriment of the Client, and includes collusive practice among consultants (prior to or after submission of proposals) designed to establish prices at artificial non-competitive levels and to deprive the Client of the benefits of free and open competition.

(e) If the Client in his sole discretion decides to terminate this Contract.

2.6.2 By the Consultant

The Consultant may terminate this Contract by not less than thirty (30) days' written notice to the Client, such notice to be given after the occurrence of any of the following events;

- (a) if the Client fails to pay any monies due to the Consultant pursuant to this Contract and not subject to dispute pursuant to Clause 7 within sixty (60) days after receiving written notice from the Consultant that such payment is overdue; or
- (b) if, as a result of Force Majeure, the Consultant is unable to perform a material portion of the Services for a period of not less than sixty (60) days.

2.6.3 Payment Upon Termination

Upon termination of this Contract pursuant to Clauses 2.6.1 or 2.6.2, the Client shall make the following payments to the Consultant:

- (a) remuneration pursuant to Clause 6 for Services satisfactorily performed prior to the effective date of termination;
- (b) Except in the case of termination pursuant to paragraphs (a) and (b) of Clause 2.6.1, reimbursement of any reasonable costs incident to the prompt and orderly termination of the Contract, including the cost of the return travel of the Personnel and their eligible dependents.

3. OBLIGATIONS OF THE CONSULTANT

3.1 General

The Consultant shall perform the Services and carry out his Obligations with all due diligence, efficiency and economy in accordance with generally accepted professional techniques and practices and shall observe sound management practices, and employ appropriate advanced technology and safe methods. The Consultant shall always act, in respect of any matter relating to this Contract or to the Services, as faithful adviser to the Client and shall at all times support and safeguard the Client's legitimate interests in any dealing with Sub consultants or third parties.

1.2 Conflict of Interests

3.2.1 Consultant shall

Not to
connection with
Benefit from
accept
Authority's,
Discounts,
Contract
Etc.
under the

(i) The remuneration of the Consultant pursuant to Clause 6 constitute the Consultant's sole remuneration in

this Contract or the Services and the Consultant shall not

for his own benefit any trade Authority discount or similar payment in connection with activities pursuant to this

or to the Services or in the discharge of his obligations

Contract and the Consultant shall use his best efforts to ensure that his personnel, any sub consultant[s] and agents of either of them similarly shall not receive any such additional remuneration.

- (ii) For a period of two years after the expiration of this Contract, the Consultant shall not engage and shall cause his personnel as well as his sub consultant[s] and his/their personnel not to engage in the activity of a purchaser (directly or indirectly) of the assets on which he advised the Client on this Contract nor shall he engage in the activity of an adviser (directly or indirectly) of potential purchasers of such assets.
- (iii) Where the Consultant as part of the Services has the responsibility of advising the Client on the procurement of goods, works or services, the Consultant will comply with any applicable Procurement guidelines and shall at all times exercise such responsibility in the best interest of the Client. Any discounts or Authority's obtained by the Consultant in the exercise of such procurement shall be for the account of the Client.

3.2.2 Consultant and Affiliates Not to be Otherwise Interested in Project

The Consultant agrees that, during the term of this Contract and after its termination, the Consultant and his affiliates, as well as any Sub-consultant(s) and any of his affiliates, shall be disqualified from providing goods, works or services (other than the Services and any continuation thereof) for any

project resulting from or closely related to the Services.

3.2.3 Prohibition of Conflicting Activities

Neither the Consultant nor his sub-consultant[s] nor their personnel shall engage, either directly or indirectly in any of the following activities:

- (a) During the term of this Contract, any business or professional activities in the Republic of Kenya which would conflict with the activities assigned to them under this Contract; or
- (b) After the termination of this Contract, such other activities as may be specified in the SC.

3.3 Confidentiality

The Consultant, his sub-consultant[s] and the personnel of either of them shall not, either during the term of this Contract or within five (5) years after the expiration of this Contract, disclose any proprietary or confidential information relating to the Project, the Services, this Contract or the Client's business or operations without the prior written consent of the Client.

3.4 Insurance to be Taken Out by the Consultant

The Consultant (a) shall take out and maintain and shall cause any sub-consultant[s] to take out and maintain, at his (or the sub-consultants', as the case may be) own cost but on terms and conditions approved by the Client, insurance against the risks and for the coverage, as shall be specified in the SC; and (b) at the Client's request, shall provide evidence to the Client showing that such insurance has been taken out and maintained and that the current premiums have been paid.

3.5 Consultant's Actions Requiring Client's Prior Approval

The Consultant shall obtain the Client's prior approval in writing before taking any of the following actions;

- (a) entering into a subcontract for the performance of any part of the Services,
- (b) Appointing such members of the personnel not listed by name in Section C ("Key Personnel and Subconsultants").

3.6 Reporting Obligations

The Consultants shall submit to the Client the reports and documents specified in Appendix A in the form, in

the numbers, and within the periods set forth in the said Appendix.

3.7 Documents
 prepared by
 the Consult ant to Be
 the Property
 of the Client

All plans, drawings, specifications, designs, reports and other documents and software submitted by the Consultant in accordance with Clause 3.6 shall become and remain the property of the Client and the Consultant shall, not later than upon termination or expiration of this Contract, deliver all such documents and software to the Client together with a detailed inventory thereof. The Consultant may retain a copy of such documents and software. Neither Party shall use these documents for purposes unrelated to this Contract without the prior approval of the other Party.

4. CONSULTANT'S PERSONNEL

4.1 Description of Personnel

The titles, agreed job descriptions, minimum qualificationsand estimated periods of engagement in the carrying out of the Services of the Consultant's Key Personnel are described in Section C. The Key Personnel and Sub consultants listed by title as well as by name in Section C are hereby approved by the Client.

4.2 Removal and/ or Replacement Of Personnel

(a) Except as the Client may otherwise agree, no changes shall be made in the Key Personnel. If for any reason beyond the reasonable control of the Consultant, it becomes necessary to replace any of the Key Personnel, the Consultant shall provide as a replacement a person of equivalent or better qualifications.

- (b) If the Client finds that any of the Personnel have (i) committed serious misconduct or have been charged with having committed a criminal action, or (ii) the Client has reasonable cause to be dissatisfied with the performance of any of the Personnel, then the Consultant shall, at the Client's written request specifying the grounds thereof, provide as a replacement a person with qualifications and experience acceptable to the Client.
- (c) The Consultant shall have no claim for additional costs arising out of or incidental to any removal and/or replacement of Personnel.

5. OBLIGATIONS OF THE CLIENT

5.1 Assistance and **Exemptions**

The Client shall use his best efforts to ensure that he provides the Consultant such assistance and exemptions as may be necessary for due performance of this Contract.

5.2 Change in the **Applicable Law**

If after the date of this Contract, there is any change in the Laws of Kenya with respect to taxes

and duties which increases or decreases the cost of the Services rendered by the Consultant, then the remuneration

and reimbursable expenses otherwise

payable to the Consultant under this Contract shall be increased or decreased accordingly by agreement between the Parties and corresponding adjustments shall be made to the amounts referred to in Clause 6.2 (a) or (b), as the case

may be.

5.3 Services and Facilities

The Client shall make available to the Consultant the Services and Facilities listed under Appendix F.

6. PAYMENTS TO THE CONSULTANT

6.1 Lump-Sum

The Consultant's total remuneration shall not

Remuneration exceed the Contract Price and shall be a fixed lump-sum including all staff costs, Subconsultants' costs, printing, communications, travel, accommodation and the like and all other costs incurred by the Consultant in carrying out the Services described in Appendix A. Except as provided in Clause 5.2, the Contract Price may only be increased above the amounts stated in Clause 6.2 if the Parties have agreed to additional payments in accordance with Clause 2.4.

6.2 Contract Price

(a) The price payable in local currency is set forth in the SC.

6.3 Payment for Additional

For the purposes of determining the remuneration

due for additional services as may be agreed under Services

Clause 2.4, a breakdown of the lump-sum price is

provided in Appendices D and E.

6.4 Terms and Conditions of Payment

Payments will be made to the account of the Consultant and according to the payment

schedule stated in the SC. Unless otherwise stated in the SC, the first payment shall be made against the provision by the Consultant of a bank guarantee for the same amount and shall be valid for the period stated in the SC. Any other payment shall be made after the conditions listed in the SC for such payment have been met and the Consultant has submitted an invoice to the Client specifying

the amount due.

6.5 Interest on Delayed Payment

Payment shall be made within thirty (30) days of

receipt of invoice and the relevant documents

specified in Clause 6.4. If the Client has delayed payments beyond thirty (30) days after the due date hereof, simple interest shall be paid to the Consultant for each day of delay at a rate three percentage points above the prevailing Central Bank of Kenya's average rate for base lending.

7. SETTLEMENT OF DISPUTES

7.1 Amicable Settlement The Parties shall use their best efforts to settle

amicably all disputes arising out of or in connection with this Contract or its interpretation.

(xvii)

7.2 Dispute Settlement Any dispute between the Parties as to matters

arising pursuant to this Contract that cannot be settled amicably within thirty (30) days after receipt by one Party of the other Party's request for such amicable settlement may be referred by either Party to the arbitration and final decision of a person to be agreed between the Parties. Failing agreement to concur in the appointment of an Arbitrator, the Arbitrator shall be appointed by the Chairman of the Chartered Institute of Arbitrators, Kenya Branch, on the request of the applying par

FORM OF TENDER (To be submitted with the Financial proposal)

FROM	
DATE	
То:	
RE:	
In accordance with Tender Number	Date
I/We	
	rms / conditions of tender / schedule of requirements ery arrangements stated.
I/We understand that the Authority reserves it considers justifiable.	s the right to accept or reject this tender for any reason
	will remain valid for and will not be withdraw for a days from the final date of
I/We agree to provide consultancy services	within the stipulateddays; as indicated in this tender to be quoted delivery dates quirements constitutes a breach of contract.
Witnessed by AddressSignature of Witness Date	Tenderer's Name Tenderer's Signature Tenderer's designation Full address Telephone No Telegraphic Address
Date	C 1

PERFORMANCE BANK GUARANTEE

(To be on the letterhead of the Bank)

Communications Authority of Kenya

To:

[date]

Waiyaki Way P.O. Box 14448, 00800 NAIROBI. Kenya. WHEREAS name of Consultant] (hereinafter called "the Consultant") has undertaken, in pursuance of Contract No. ____ dated____ 2017 to provide _____ (hereinafter called "the Contract"). AND WHEREAS it has been stipulated by you in the said Contract that the Consultant shall furnish you with a bank guarantee by a reputable bank for the sum specified therein as security for compliance with the Consultant's performance obligations in accordance with the Contract. AND WHEREAS we have agreed to give the Consultant a guarantee: THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Consultant, up to a total of (5% of BID PRICE). _____(words)_____(figures), and we undertake to pay you, upon first written demand declaring the Consultant to be in default under the Contract and without argument. cavil any sum or sums within the limits of _____ as aforesaid, without your needing to prove or show grounds or reasons for your demand or the sum specified therein. The guarantee is valid until the day of 2017. Signature and seal of the Guarantors [name of bank] [address]

CONTRACT FORM

THIS AGREEME Communications	NT made theAuthority of Kenya	(hereinafter called	y of "the Employe ereinafter call	er") of the o	ne part ar	ıd
the other part:						
of consultancy Se	mployer invited tendervices and has accep	_	-			
services	in	the	Si	um		of
Price").	ords)	[figures]	(hereinafter	called "	the Cont	tract
NOW THIS AGRI	EEMENT WITNESSI	ETH AS FOLLOW	'S:			
	greement words and y assigned to them in	_			nings as	are

The following documents shall be deemed to form and be read and construed as part of

- (a) The Tender Form and the Price Schedule submitted by the Tenderer;
- (b) The schedule of Requirements;

this Agreement, viz:

2.

- (c) The General Conditions of Contract;
- (d) The Special Conditions of Contract; and
- (e) The Employer's Notification of Award and Consultants' letter of Acceptance.
- 3. In consideration of the payments to be made by the Employer to the Consultant, the Consultant hereby covenants with the Employer to provide the services in conformity in all respects with the provisions of the Contract.
- 4. The Employer hereby covenants to pay the Consultant in consideration of the provision of the services, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the contract.
- 5. The consultant undertakes to perform the services with the highest standards of proficiency and ethical competence and integrity.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

SIGNED FOR AND ON BEHALF OF THE COMMUNICATIONS AUTHORITY OF KENYA

DIRECTOR-GENERAL	
In the presence of:	
DIRECTOR/LEGAL SERVICES	
SIGNED FOR AND ON BEHALF OF	
DIRECTOR	
In the presence of:	
WITNESS	