

Ref: CA/SCM/OT/36/2024-2025

13th March 2025

Addendum No. 1

To All Bidders,

**REF: RESPONSE TO ALL BIDDERS – CLARIFICATIONS FOR THE TENDER NO:
CA/SCM/OT/36/2024-2025 FOR SUPPLY, DELIVERY, INSTALLATION AND SUPPORT
OF DATA SECURITY SOLUTION**

Please refer to the above-mentioned tender.

The Authority wishes to respond to clarifications sought by some prospective bidders as follows: -

NO.	CLARIFICATION QUESTIONS	CA RESPONSE
1.	<p>Page 26: ITT 4.1, Maximum number of members in the Joint Venture (JV) shall be NOT APPLICABLE</p> <p><i>The Solution for the data security is a complex deployment and requires alignment with other vendors and partners for implementation and Skill support. Request CA to allow JV maximum members 2 to allow bidders to provide and comprehensive deployment solution.</i></p>	<p><i>The requirement remains unchanged, Maximum number of members in the Joint Venture (JV) shall be NOT APPLICABLE</i></p>
2.	<p>Page 34: Lot 1: CONTENT MANAGEMENT SOLUTION TECHNICAL COMPLIANCE EVALUATION</p> <p><i>Please suggest if there is a privacy and risk management solution is already in use by CA.</i></p>	<p><i>None is available. Bidders are required to fulfil the requirements.</i></p>
3.	<p>Page 34: Lot 1: CONTENT MANAGEMENT SOLUTION TECHNICAL COMPLIANCE EVALUATION 10. Audit Logging and Monitoring</p> <p><i>Please suggest what is the SIEM solution in use with which the integration is desired.</i></p>	<p><i>The Solution must be able to integrate with Qradar SIEM, Microsoft Azure Sentinel among others.</i></p>
4.	<p>Page 36: 38. Training and Documentation Provide technical training for at least Eight (8) ICT officers and documentation</p>	<p><i>The Authority requires Knowledge transfer through authorized local training for the proposed solutions.</i></p> <p><i>Certificate of professional training from the OEM must be provided for at least Eight (8) ICT officers.</i></p>

NO.	CLARIFICATION QUESTIONS	CA RESPONSE
	<i>Please suggest if CA is looking for Knowledge transfer or authorized training from OEM authorized training partner/provider</i>	
5.	<p>Page 37: 37 LOT 2.-MICROSOFT 365 LICENSES TECHNICAL COMPLIANCE EVALUATION</p> <p><i>Please suggest if the Bidder can participate for a specific lot only or bidder has to quote for both the lots. Please confirm</i></p>	<p><i>As provided under the Financial Evaluation Stage, "The lowest evaluated bidder for all the solutions will be considered for award of the tender".</i></p> <p><i>Bidders are therefore required to quote for all he Lots.</i></p>
6.	<p>Page 39: C. FINANCIAL EVALUATION STAGE</p> <p><i>Please suggest if the Bidder can participate for a specific lot only or bidder has to quote for both the lots. Please confirm</i></p>	<p><i>As provided under the Financial Evaluation Stage, "The lowest evaluated bidder for all the solutions will be considered for award of the tender".</i></p> <p><i>Bidders are therefore required to quote for all the Lots.</i></p>
7.	<p>Page 35: Lot 1: CONTENT MANAGEMENT SOLUTION TECHNICAL COMPLIANCE EVALUATION E. Data Discovery and Mapping</p> <p>Please provide the details of the Data Sources. This is critical for sizing, licensing and also costing</p> <p><i>Data Source Types:</i> <i>Structured Data (RDB) - Specify the number of Instances / Schema / Tables / Column Count (if available)</i> <i>Semi Structured Data - Specify the number of Schema / Tables / Total Data Size in GB/TB</i> <i>Unstructured Data - Specify Total File Count / Data Size in GB/TB</i></p>	<p><i>The Solution must be scalable and flexible to support Data Discovery and Mapping needs.</i></p>
8.	<p>Page 35: C. Consent and Preference Management</p> <p><i>Please elaborate on the below information for Licensing</i></p> <p><i>1. Number of Sessions per month</i> <i>2. Number of Domains</i></p>	<p><i>1. Number of Sessions per month: Solution must be able to support at least 650 users for a medium sized entity.</i></p> <p><i>2. Number of Domains: One (1)</i></p>
9.	<p>Page 35: Lot 1: CONTENT MANAGEMENT SOLUTION TECHNICAL COMPLIANCE EVALUATION</p>	<p><i>The Solution must be scalable and flexible to support Data Discovery and Mapping needs</i></p>

NO.	CLARIFICATION QUESTIONS	CA RESPONSE
	<p>E. Data Discovery and Mapping</p> <p><i>Please provide the details of the Data Sources. This is critical for sizing, licensing and also costing</i></p> <p><i>Please define the total approx. amount of structured and unstructured Data in GB/TB</i></p>	
10.	<p>Page 35: Lot 1: CONTENT MANAGEMENT SOLUTION TECHNICAL COMPLIANCE EVALUATION</p> <p>E. Data Discovery and Mapping</p> <p><i>Please suggest count of total number of application which the solution has to connect to fetch the details.</i></p> <p><i>Please provide count and name of Application</i></p>	<p><i>The Solution must be scalable and flexible to support Data Discovery and Mapping needs.</i></p>
11.	<p>Page 35: A. System Requirements</p> <p><i>Please suggest total number of Portal Instances that maybe required. Is CA looking for multiple platform Test and Production or single platform. Please suggest</i></p>	<p><i>One (1) Instance that shall be configured and maintained as per the Authority's Data Security and Privacy business needs.</i></p>
12.	<p>Page 36: H. Integration and Compatibility</p> <p><i>Do you need the Solution Platform to automatically serve and exchange consent with some of your existing 3rd party technologies. Please suggest</i></p>	<p><i>The Solution must support Integration and Compatibility</i></p>
13.	<p>Page 35: 11. Privacy Risk Assessments (DPIAs) Automated risk assessments with scoring</p> <p><i>Please suggest total number of DPIA to be conducted. Is CA is looking for OEM PS to perform this during onboarding. Please suggest</i></p>	<p><i>The Solution must be flexible to accommodate unlimited Privacy Risk Assessments (DPIAs) driven by the business needs</i></p>
14.	<p>Page 35: B. Data Protection and Security Requirements</p> <p><i>Please suggest How many Privacy Notices that you would like Solution to create.</i></p>	<p><i>The Solution must be flexible to accommodate the requirement.</i></p>
15.	<p>Page 35: 26. Third-Party Risk Assessment Automated vendor risk scoring</p>	<p><i>The Solution must be flexible to accommodate the requirement</i></p>

NO.	CLARIFICATION QUESTIONS	CA RESPONSE
	<i>Please suggest how many Vendor Assessments that you would like Solution Provider to create.</i>	
16.	<p>Page 35: 17. Integration with Website and Mobile Apps</p> <p><i>Please suggest total number of websites and mobile apps in the Appstore with which integration is desired.</i></p>	<p><i>The Solution must be flexible to accommodate Integrations with many Websites and Mobile Apps as possible</i></p>
17.	<p>Page V: Completed tenders in a plain sealed envelope marked TENDER FOR SUPPLY, DELIVERY, INSTALLATION AND SUPPORT OF DATA SECURITY SOLUTION -CA/PROC/OT/36/2024-2025 must be delivered to the address below on or before 19th March 2025 at 10.30 am East African Time Electronic Tenders WILL NOT be permitted.</p> <p><i>Request CA to extend the submission date by at least a week.</i></p>	<p><i>The Tender closing time remains 19th March 2025 at 10.30 am East African Time.</i></p>
18.	<p>This is a clarification issued by the Authority</p>	<p><i>Where it reads Lot 1: CONTENT MANAGEMENT SOLUTION TECHNICAL COMPLIANCE EVALUATION</i></p> <p><i>We amend to read:</i> Lot 1: CONSENT MANAGEMENT SOLUTION TECHNICAL COMPLIANCE EVALUATION</p>

ALL other conditions of the Tender remain unchanged


Philip Kiplagat
FOR: DIRECTOR GENERAL